

WARRANTY RETURN POLICY

DEFINITIONS

“Icon-Septech Vic” means Precast Civil Industries ABN 78 615 726 924

“Agent or Service agent” means any person or entity who buys a product from Icon-Septech Vic.

“3rd party” means a company that Icon-Septech Vic purchases products from.

“Product” means goods purchased from a third party.

LIMITED WARRANTY PRODUCE

This policy will only apply to products sold by Icon-Septech Vic to Authorised agents and service agents. This policy will only apply to 3rd party products 1. Icon-Septech Vic Control panel, and 2. Davey Pumps

WARRANTY RETURNS POLICY

1. All returns are to be sent to the State Sales office located in the capital city.
2. All warranty returns must have a warranty claim form filled in and attached to the product.
 - a) Date
 - b) Owners name
 - c) Owners Address
 - d) Product
 - e) Serial number
 - f) Problem
 - g) Pump Hours
 - h) Proof of purchase.
3. Icon-Septech Vic will send you out a replacement item which will be invoiced.
4. If the 3rd party approves the warranty claim, Icon-Septech Vic will and only at this stage issue a credit on the replacement product only.

LIMITED WARRANTY

1. The warranty excludes consumable parts.
2. The Agent or Service agent will be liable to Icon-Septech Vic for all reasonable cost incurred by Icon-Septech Vic in relation to the investigation, analysis and testing of a product which is not defective in the reasonable opinion of Icon-Septech Vic.
3. In no circumstances will Icon-Septech Vic:
 - a) Incur liability in respect of, or arising out of, or in connection with harm or injury suffered or incurred by the agent or service agent.
 - b) Incur liability in respect of any special consequential direct or indirect loss or damage;
 - c) Accept liability for the cost of any repair and attempted repair by the agent or service agent by any unauthorised third party.
4. The Warranty is limited to the costs associated with the repair and/or replacement of our supplied product only and not labour & other materials for disassembling and reassembling, etc.
5. Without limiting the agent and / or service agent entitlements under the Trade Practices Act (Aust) and the Goods & Consumer Protection Legislation of the various Australian States, Icon Septech Vic shall not be liable for any loss of profits or any consequential, indirect or special loss, damage or injury of any kind whatsoever arising directly or indirectly from the use of these products or any defect associated with same.